

Learning with Humility Reordering our Priorities

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Image CC-BY Mike Cassano (2009) Most Interesting Pothole



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In balancing priorities, Eisenhower said that
“The urgent are never important, and the important are never urgent”



Urgent ... but not important?



Important ... but not urgent?

Image from Giphy: "Ringing Telephone" 2015 BY Phillippa Rice. Image from Flickr: "Inner Levee Breach" CC-BY 2015 Infrogmation of New Orleans

Reflections for the Breakout

- ✓ systems changes most present
- ✓ reordering priorities

Our Focus – What is in focus?



The Local



The Distant

Reflections for the Breakout

- ✓ systems changes most present
- ✓ reordering priorities

The systems changes most present to each of us can be mapped in two dimension of (i) urgent – important, and (ii) local - distant

Distant

Local

Urgent

Important

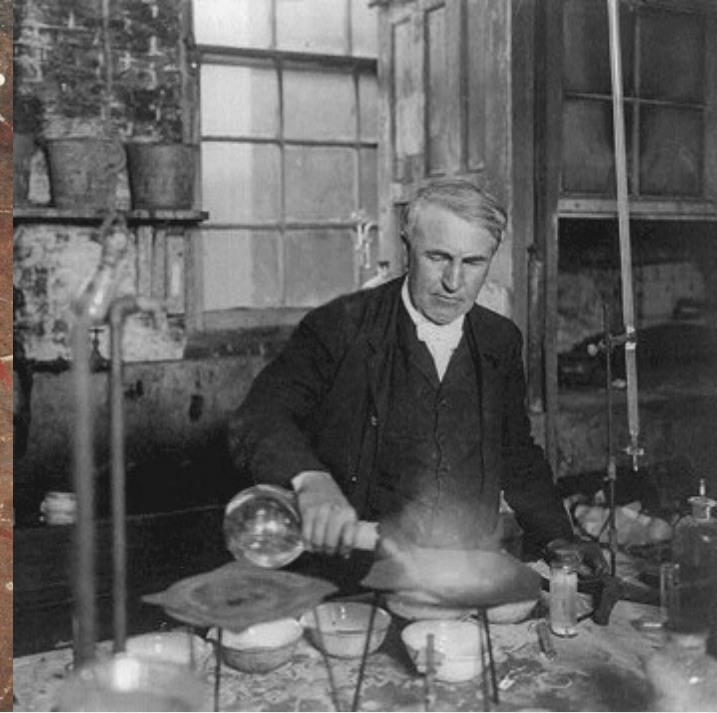
Taking action recognizes degrees of systems changes, as
(i) unfolding nature; (ii) fixing problems; and (iii) making history



Unfolding nature



Fixing problems



Making history

Images from Giphy: "Summer Grow" Kristy Good; "DIY Tools" BY Reuben Armstrong; "Thomas Edison" BY General Electric

In which ways should we reorder priorities for our systems changes?

Taking Action

Framing: Better answers or better questions?
Situating: Joining *the circle* on five learnings

We're in year 2 of 10(ish) at the **Systems Changes Learning Circle**, Toronto.



In which *systems* would you like to see *changes* occur?

Systems Changes is an open collaborative community, initiated with a learning circle in Toronto, Canada. A call for participation was launched in January 2019 at the monthly Systems Thinking Ontario meeting. The web site will evolve as contributions and knowledge are added.

The plurals in the program name are significant.

- There are multiple **systems** simultaneously at play, not just a single system.
- **Changes** include those within a field that individual and groups can influence, and those in an extended environment that are beyond our abilities.

Asking better questions can make us aware of **solving the wrong problems.**

Type III Errors: Tricking ourselves

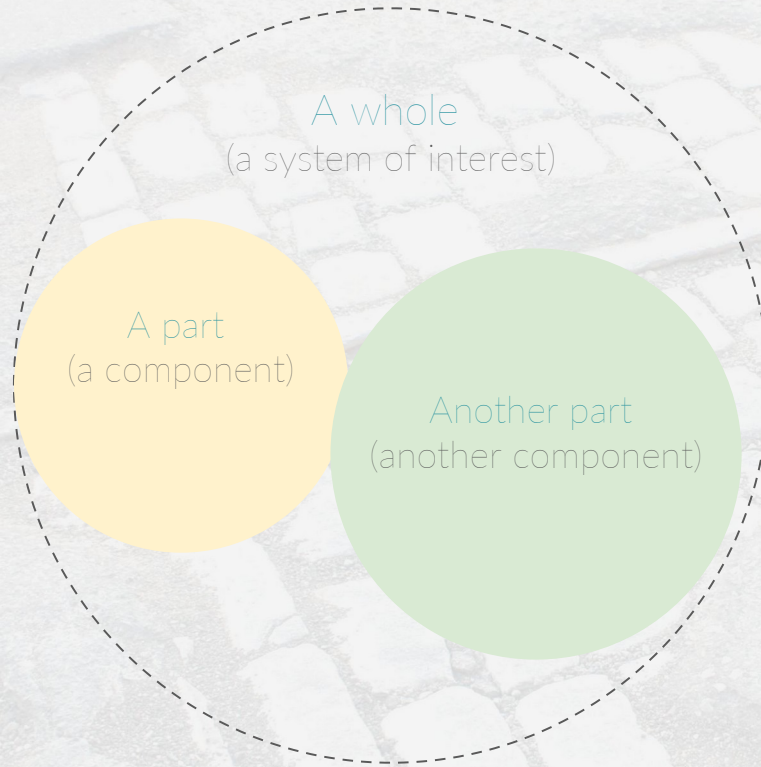
Unintentional error of solving wrong problems precisely

Type IV Errors: Tricking others

Intentionally getting others to solve the wrong problem



A system is a whole that cannot be divided into independent parts.



(1) Every part of a system has properties that it loses when separated from the system.

(2) Every system has some properties – its essential ones – that none of its parts do

In authentic systems thinking, **synthesis precedes analysis** and the containing whole is appreciated.



Why do British drive on the left?

Nothing in the car (analysis) will tell you why.

The answer lies in the containing whole/environment (synthesis)

Synthesis precedes analysis

Determine the larger system of which the system to be explained is a part.

Try to understand the larger system as a whole.

Dis-aggregate the understanding of the whole into an understanding of the part by identifying its role or function in the containing system.

In which ways is this different?

When direct immediate interventions fail, *Systems Changes Learning* incorporates five philosophical schools as an open system of inquiry

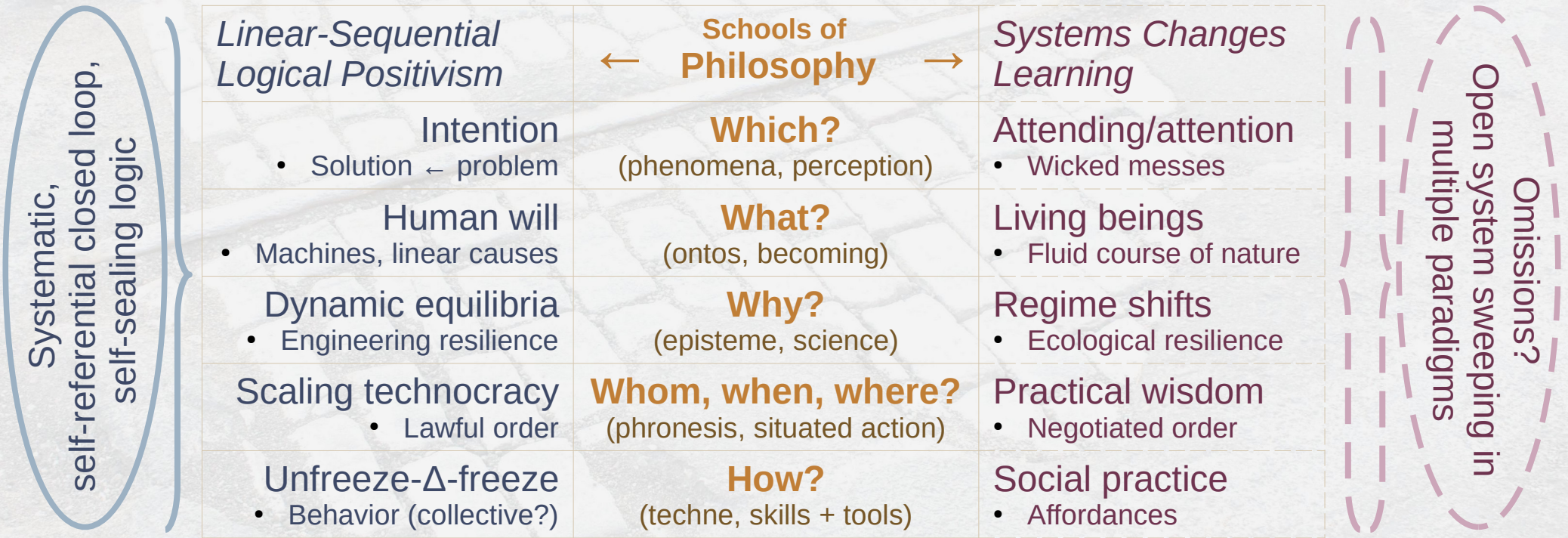




Image CC-BY Mike Cassano (2009) *Most Interesting Pothole*

Join us!



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Choose to be a humble hero